



## CASE STUDY

# MAURI

Baking better together

## Transforming Agriculture: How AgriChain revolutionised their supply Chain



## About the Company & Group

**MAURI is a Division of George Weston Foods (GWF).** Today GWF is one of Australia and New Zealand's largest food manufacturers employing over 6,000 people across 58 sites. **GWF is a wholly owned subsidiary of Associated British Foods plc (ABF),** a diversified international food, ingredients and retail group with operations across sugar, agriculture, retail, grocery and ingredients, employing over 100,000 people in 46 countries.

MAURI itself employs more than 800 people across Australia and New Zealand and is a leading supplier of bakery ingredient solutions across Australia and New Zealand, offering a comprehensive portfolio of high-quality bakers and specialised application flours, yeasts, grains, bread and cake premixes and improvers.

## About the Company

|       |  |   |
|-------|--|---|
| MAURI |  | <b>INDUSTRY</b><br>Bakery solutions   |
|       |  | <b>PRODUCTS</b><br>Flours, grains and meals, yeasts, bakery mixes, dough conditioners, and softeners  |
|       |  | <b>YEAR OF ESTABLISHMENT</b><br>2006  |
|       |  | <b>MANUFACTURING FACILITIES</b><br>12+ (Flour mills, three yeast fermentation plants, blending plant) |
|       |  | <b>NUMBER OF PARTNER BAKERIES</b><br>1000+  |
| GWF   |  | <b>EMPLOYEES</b><br>800+  |
|       |  | <b>OPERATIONS ACROSS</b><br>Australia & New Zealand   |
|       |  | <b>INDUSTRY</b><br>Food manufacturer  |
|       |  | <b>NO. OF EMPLOYEES</b><br>6000+  |
| ABF   |  | <b>SITES</b><br>60+   |
|       |  | <b>OPERATIONS ACROSS</b><br>Australia & New Zealand   |
|       |  | <b>INDUSTRY</b><br>Food, ingredients, retail  |
|       |  | <b>NO. OF EMPLOYEES</b><br>100,000+   |
|       |  | <b>COUNTRIES OPERATED</b><br>46+  |




## Operations challenges

-  Inefficient delivery scheduling leading to site congestion and high wait times
-  No oversight as to what was coming to site in the future
-  Incorrect allocation of loads to wrong contracts
-  Over delivery of contracts and orders
-  Poor DIFOT metrics
-  Limited traceability and manual declarations
-  No data regarding freight provider and customer performance
-  Manual delivery reconciliation with SAP

## AgriChain solution

-  **Time slot management:** Allows freight providers to book a slot of their choice
-  **Truck status and ETA:** Provides status and ETA for each truck, with alerts if a truck is going to be late
-  **Slot booking rules:** Ensures trucks don't over book or over deliver
-  **Message broadcasting:** Communicates interruptions such as mill shutdowns to drivers
-  **Quantity overview:** Provides total quantities of each grade being delivered during a day/week
-  **Detailed reporting:** On each freight company's performance in terms of booking, cancellations, delays, etc.
-  **Truck and driver information:** Complete details about the truck, driver, and contact number
-  **Integration with SAP:** Keeps all systems in sync in real-time regarding deliveries

## Impact

-  **Efficient utilisation of mill resources:** Delivered in full on time (DIFOT) increased to 97% from 74%
-  **Decrease in delays:** Demurrage costs decreased by 34%
-  **Time saved:** Significant reduction in hours spent reconciling delivery reports with SAP contracts/orders

### Here's what our client has to say

*"After integrating AgriChain, our delivery scheduling became seamless, and the efficiency of our mill operations improved dramatically. The real-time updates and comprehensive reporting have been invaluable."*

**- Adam Blount**

*Logistics consultant & implementation manager at Mauri*

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